

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICATION FOR UNITED STATES PATENT

FOR

**SYSTEM AND METHOD FOR INCREASING CALL CAPACITY FOR A  
WIRELESS LOCAL AREA NETWORK**

**Inventors:**

Casey, Liam

Allan, David

Chiabaut, Jerome

Attorney Docket No.: 120-343

16598ROUS01U

Express Mail Mailing Label No. EV362302066US

Date of Deposit: April 12, 2004

## **FIELD OF THE INVENTION**

The present invention relates generally to wireless communication networks, and more specifically to a system and method for increasing call capacity for an access point in a wireless local area network.

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## **BACKGROUND OF THE INVENTION**

Wireless local area networks (WLANs) are increasingly being used to carry voice data transmitted in calls to and/or from mobile devices such as WLAN-phones. However, existing WLAN protocols are not well suited to carrying voice data. For example, in WLANs conforming to IEEE 802.11 standards, the PHY and MAC protocols add substantial overhead to each data packet. This additional overhead significantly limits the number of packets per second that can be carried, using either 802.11b's 11 Mb/s, or 802.11a and 802.11g's 54 Mb/s capacity. A limitation on number of packets per second is not unique to WLANs, and other specific types of networks also suffer from the same limitation. In any type of network with a packets per second limitation, the number of simultaneous calls that can be supported may be limited as a result.

In communicating voice data over a packet network, degradation of voice quality will occur if there are excessive voice path delays. The total delay for a voice path over a packet network includes a number of components, including "packetization delay". Packetization delay is the time required to collect voice samples into a packet prior to transmitting the packet onto the network. In general, if the total one way voice path delay for a call is much higher than about 150 ms, the voice quality of the call noticeably

deteriorates. To ensure that the total delay for voice data stays within acceptable limits, existing systems use a fixed delay budget for all calls, including a fixed bound on packetization delay. For example, many existing systems allocate 20 ms of packetization delay per packet. Voice data contained in each packet is therefore limited to 20 ms worth  
5 of voice samples. As a result, each phone on the WLAN transmits 50 relatively small packets per second. Under such conditions, simulations and measurements show that the total number of simultaneous calls a single 802.11b access point can support is around 10. Moreover, this maximum call capacity can only be reached if the WLAN phones are relatively close to the wireless access point, and there is no interference from other access  
10 points (or other devices). In fact, a more realistic figure may be 3 concurrent calls per access point using a packet transmission interval of 20 ms.

For the Internet, and increasingly all networks, voice data for phone calls is conveyed using Internet Protocol (IP) packets, using what are referred to as Voice over IP (VoIP) phones. As in all digitized voice communications, "codec" (COder/DECoder)  
15 technology is used to convert analog voice signals into digital samples to be carried in packets. One approach to increasing network capacity for VoIP systems has been to use relatively low bit rate codecs, effectively making the VoIP packets smaller. The use of low bit rate codecs is even more prevalent in cellular phone access networks. However, this approach adds complexity and delay to the voice encoding/decoding process, since a  
20 number of voice samples have to be gathered before the substantial voice compression processing can take place. Moreover, the resulting smaller packets do not significantly

improve call capacity for an access point in the WLAN context, since the limiting factor in the WLAN case is the number of transmission opportunities per second.

In another area of development, the 802.11 MAC protocol may eventually be updated to make it more suitable to carrying voice data. However, any future MAC  
5 improvements are believed to be supplemental to the improvements provided by the disclosed system.

For the reasons stated above and others, it would be desirable to have a new system for providing voice data paths through WLANs that increases the number of concurrent calls that can be handled through an access point. In particular, it would be  
10 desirable to have a system that increases the packet transmission interval of devices using a WLAN, in order to permit more calls to be handled without exceeding limitations on packets per second transmitted on the network.

### **SUMMARY OF THE INVENTION**

15 To address the above described shortcomings of existing systems and others, a system and method for increasing the call capacity of an access point in a WLAN are disclosed. The disclosed system operates by determining whether a maximum total delay would be exceeded if a packetization delay component for a requested call is increased. In the event the packetization delay for the call can be increased without the  
20 total delay exceeding the maximum, and all participating devices can support the increase, the disclosed system increases the size of packets used in the call. In this way the packet transmission interval, equal to the time between packet transmissions, may be

increased, and the packet transmission rate for the call decreased. The maximum permitted delay may be predetermined, for example, as the amount of delay that cannot be exceeded without adversely impacting the voice quality of a call.

Thus there is disclosed a system for providing voice data paths through WLANs that increases the number of concurrent calls that can be handled. The disclosed system advantageously increases the packet transmission interval for calls through the WLAN, to permit more calls to be handled simultaneously through an access point without exceeding a limitation on transmitted packets per second on the network.

#### **BRIEF DESCRIPTION OF THE DRAWINGS**

In order to facilitate a fuller understanding of the present invention, reference is now made to the appended drawings. These drawings should not be construed as limiting the present invention, but are intended to be exemplary only.

Fig. 1 is a block diagram of devices in an illustrative embodiment; and  
Fig. 2 is a flow chart showing steps performed in an illustrative embodiment.

#### **DETAILED DESCRIPTION OF EXEMPLARY EMBODIMENTS**

As shown in Fig. 1, a wireless network 5, such as a Wireless Local Area Network (WLAN), includes an access point device (AP) 10 and a number of mobile units 12, shown for purposes of illustration including mobile units 12A, 12B and 12C. The mobile units 12 may be any specific type of device capable of participating in a phone call over the WLAN 5 through the AP 10, such as WLAN phones or other WLAN devices with IP

telephony hardware or software. The AP 10 may be any specific kind or type of WLAN access point operable to support the bridging of packets between the wireless network 5 and the enterprise wired network 14, and the wireless network 5 may be any specific type of WLAN, such as, for example, a WLAN conformant with one or more of the IEEE 802.11 standards.

The AP 10 interconnects the wireless network 5 with an enterprise wired network 14. The enterprise wired network 14 may be any appropriate type of network, using any appropriate type of communication media and protocols, such as an Ethernet-based LAN. The wired network 14 transports both the signaling and voice data transfers for VoIP ("Voice over IP") telephony operation. Interconnected with the wired network 14 are shown some number of local VoIP phones, a VPN ("Virtual Private Network") gateway 26, a soft-switch call server 18, and a media gateway 20. The media gateway 20 interconnects some number of enterprise TDM (Time Division Multiplexing) phones 22 to the wired network 14. The TDM phones 22 are shown for purposes of illustration as including enterprise TDM phones 22A, 22B and 22c. The TDM phones 22 are telephones such as are also used connected to a PBX or Key System. They represent the phones that were not upgraded when the Enterprise replaced its PBX or Key System with a VoIP telephony system 16. The telecommunications device 16 may be embodied as a programmable network switch that can process the signaling protocols for various types of packet protocols.

The local enterprise VoIP ("Voice over Internet Protocol") phones 24 may be any specific type of IP phone that may be coupled to a wired network, such as those that are

based on the ITU digital voice standards known as the "G." standards, including G.711 and others. The VPN gateway 26 supports one or more VPNs through the Internet 28 to remote VoIP phones, such as the remote VoIP phone 30.

Each of the devices shown in Fig. 1 includes software programs stored in some  
5 type of program memory, and executable on one or more processors. Additionally, each of the devices shown in Fig. 1 may include hardware logic operable to perform customized functions. Accordingly, the devices shown in Fig. 1 may embody functions of the present invention using software logic, hardware logic, or some combination of software and hardware logic. The disclosed system may be embodied by specific  
10 functionality included within WLAN phones, call servers, VoIP phones, and media gateways within an enterprise, such as those shown in Fig. 1. For example, one or more call servers such as the soft-switch call server 18 of Fig. 1 may operate to determine when a requested call can use an increased packetization delay without exceeding a maximum delay. Additionally, WLAN and VoIP phones and media gateways within the  
15 enterprise may operate to vary the packetization delay and transmission rate of voice packets on a call by call basis. For example, the IP phones shown as the mobile units 12, the local enterprise VoIP phones 24, and the media gateway 20 may be operable to vary the packetization delay and transmission rate of voice packets for certain calls.

In one embodiment of the disclosed system, the soft-switch call server 18 operates  
20 to determine whether the caller and called party are sufficiently "local" to each other by using the DNs (directory numbers) of the caller and called party during call setup. The soft-switch call server 18 accordingly stores location indications in association with DNs

to support this determination. For example, those DNs associated with a single enterprise site or location could be considered local to each other, and therefore a call within a single site could be determined eligible for using an increased packetization delay over a default packetization delay.

5           In such an exemplary embodiment, a VoIP signaling protocol used to set up a call, such as SIP (Session Initiation Protocol) or some other protocol, can be used to determine whether an increased packetization delay can be handled by the equipment needed to connect the call. For example, when SIP signaling is used, the call server 18 may operate to modify SDP (Session Description Protocol) parameters offered to the terminating  
10   equipment of the called party to indicate that the packet transmission interval should be increased from a default value to some greater length for the requested call. Such an increased packet transmission interval may be any specific value appropriate to a given implementation and operational environment. For example, the packet transmission interval might be increased to 80 ms for the requested call from a default of 20 ms for  
15   other calls. The SDP parameters may also indicate codec options for the requested call, and the call server 18 may also limit the potential packetization delay options offered in order to reduce packet size. However, reducing packet size may not be of great importance in a tightly designed WLAN deployment.

          Subsequently, when the requested call progresses to an Accept stage in the SIP  
20   call set-up process, the call server 18 operates to alter the SDP parameters going to the call originator equipment to match the packet interval indicated by the called party's terminating party equipment. The equipment of both the caller and the called party are in



this way set up to use the longer packet interval when the talk phase of the connected call begins.

Since a call set up in this way transmits fewer packets than would ordinarily be the case, the limitation on number of packets transmitted on the WLAN is not reached as quickly. For example, in the case where the packet transmission interval is increased to 5 80 ms from 20 ms, thus increasing the amount of voice data stored in each packet to 80 ms worth of samples, only one quarter of the number of packets are transmitted. Accordingly, a WLAN access point will advantageously be able to support almost four times as many simultaneous voice calls. Moreover, since 80 ms is still well beneath a 10 noticeable delay for real time voice communications, voice quality is maintained. The actual benefit of the disclosed system will depend on the proportion of calls determined to be "local" and of those, the proportion that are between terminals equipped to handle extended intervals between voice packet transmissions. An enterprise voice system may be deployed where only the mobile units 12 have the disclosed extended packet 15 transmission interval capability. A next level of improvement would be gained if the media gateway 20 included extended packet transmission interval capability, so that calls between mobile units 12 and TDM phones 22 can use the extended packet transmission intervals. Additionally, if the wire line VoIP phones 24 also had the extended packet transmission interval capability, then all calls in the enterprise involving one of the 20 mobile units 12 could use the disclosed extended packet protocol.

Those skilled in the art will recognize that VoIP signaling protocols other than SIP, such as H.323, H.248/Megaco, Unistim etc., have equivalent ways of specifying

media streams to each end party, and that these protocols can also be used by the call server to set the packet transmission interval for a call.

While the above description refers to using DNs for determining if a terminal device for a requested call is local to the caller or not, the present invention is not so limited. Accordingly, other techniques may be applied to determine whether a call can employ an extended packet transmission interval. For example, during a registration process, local and remote terminal devices may explicitly indicate their ability to alter the packet interval to the call server 18, or the call server 18 may operate to determine their capabilities in this regard. Moreover, the disclosed system may be embodied to determine if a user is using a usually local IP phone from an external site, over the Internet, through a VPN tunnel. As shown in Fig. 1, a user may be using a remote VoIP phone 30 in a call conveyed over the internet, through the VPN gateway 26. The VoIP phone 30 may be a phone that can be connected directly to the wired network 14 within the enterprise at other times. In such a case, the disclosed system operates to determine if the phone is not currently local based on a characteristic other than DN, since the DN may be the same whether the phone is being used locally or remotely. For example, the VoIP phone 30 may indicate whether it is currently local or remote to the call server 18 during a SIP register operation or the equivalent. Location status may be determined by the remote VoIP phone 30 by a VoIP client process on the remote VoIP phone 30 detecting that a VPN client process is operating beneath it to convey calls over the Internet 28. Further, a determination of whether a phone is using a VPN may be made by a comparison of a current IP address used by the phone with a normal "local" IP address

for the phone stored in the call server 18. If the current IP address for the phone does not match the stored IP address, then the call server 18 determines that the phone is being used remotely through a VPN gateway, such as the VPN gateway 26.

In an alternative embodiment, the call server 18 processes each call by  
5 determining what the total transmission delay of each packet in the media stream for the call would be if the call were connected. One realization of this would be for the call server 18 to use the IP PING protocol and “ping” each terminal of the call. From the PING response times the call server will be able derive an upper bound estimate on the total transmission delay for the voice packets of the call being set up. The call server 18  
10 then calculates, or looks up in a table entry, an increased packet transmission interval for the requested call that will deliver adequate voice response. The call server 18 then signals the packet transmission interval determined in this way to each terminal of the call.

Fig. 2 is a flow chart showing steps performed in an illustrative embodiment of  
15 the disclosed system. As shown in Fig. 2, at step 40 a call request is received at a call server system, for example as a result of a phone call placed from a WLAN phone. At step 42 the call server performs a delay budget check to determine whether the packet size, and accordingly the packet transmission interval for the requested call can be increased. Any specific technique may be used to determine whether the packet size for a  
20 call can be increased. In one embodiment, the disclosed system determines whether the call is “local”. For example, a call within a single enterprise site may be considered to be a local call. At step 44, the call server also checks as to whether the devices needed to

support the requested call, such as terminating IP phones, media gateways, etc. can handle the increased packet size and resulting increased packet transmission interval. If the call is determined to be local at step 42, and the relevant devices can support an increased packet size, then at step 46 the disclosed system informs the relevant devices of the increased size of the packets to be used in the call. At step 48, the call is connected, and the voice packets generated using the increased packetization interval are used to convey the voice data for the call. The increased packetization interval results in each packet being loaded with an increased number of voice samples, and in a decrease in the packet transmission rate for the call.

For example, as noted above, if the total delay for a call is much higher than about 150 ms, the voice quality of the call noticeably deteriorates. Accordingly, the disclosed system may be embodied to operate such that this total is not exceeded. Previous systems have ensured that the total delay stayed within acceptable limits by defining a fixed packetization delay budget for all calls, such as the above mentioned 20 ms. While these specific limits may be appropriate when a call must be carried between widely separated geographic locations, the disclosed system takes advantage of the fact that they may be relaxed when a call is relatively local. By increasing the packet size, and lowering the packet transmission rate for a given call, the disclosed system allows more calls to be supported by an access point for a wireless network. For example, if the packetization interval can be increased from 20 ms to 80 ms, almost four times as many concurrent calls can be supported by an access point.

While the disclosed system is described with regard to WLAN implementations, it is not so limited. The disclosed system is applicable to any packet network carrying voice packets where media capacity is dominated by packets per second, rather than bytes per second. WLANs are just a current example of such networks.

5       The above description of the preferred embodiments include a flowchart and a block diagram illustration of methods, apparatus (systems) and computer program products according to an embodiment of the invention. Those skilled in the art will recognize that the specific orders of steps shown in the flow chart are given purely for purposes of illustration, and that the actual order in which the described operations are performed may vary between embodiments, configurations, or based on specific  
10       operational conditions. It will be further understood that each block of the flowchart and block diagram illustrations, and combinations of blocks, can be implemented by computer program instructions. These computer program instructions may be loaded onto a computer or other programmable data processing apparatus to produce a machine, such  
15       that the instructions which execute on the computer or other programmable data processing apparatus create means for implementing the functions specified in the block or blocks. These computer program instructions may also be stored in a computer-readable memory that can direct a computer or other programmable data processing apparatus to function in a particular manner, such that the instructions stored in the  
20       computer-readable memory produce an article of manufacture including instruction means which implement the function specified in the block or blocks. The computer program instructions may also be loaded onto a computer or other programmable data

processing apparatus to cause a series of operational steps to be performed on the computer or other programmable apparatus to produce a computer implemented process such that the instructions which execute on the computer or other programmable apparatus provide steps for implementing the functions specified in the block or blocks.

5           Those skilled in the art should readily appreciate that programs defining the functions of the present invention can be delivered to a computer in many forms; including, but not limited to: (a) information permanently stored on non-writable storage media (e.g. read only memory devices within a computer such as ROM or CD-ROM disks readable by a computer I/O attachment); (b) information alterably stored on  
10   writable storage media (e.g. floppy disks and hard drives); or (c) information conveyed to a computer through communication media for example using baseband signaling or broadband signaling techniques, including carrier wave signaling techniques, such as over computer or telephone networks via a modem.

          Finally, while the invention is described through the above exemplary  
15   embodiments, it will be understood by those of ordinary skill in the art that modification to and variation of the illustrated embodiments may be made without departing from the inventive concepts herein disclosed. Accordingly, the invention should not be viewed as limited except by the scope and spirit of the appended claims.